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Between Two Cultures: Civil Service Reform in Thailand and Indonesia

Panel: Good Governance

In many Asian countries, public administration is in the process of considerable change and reform. Citizens in these countries have demanded faster, better, and cheaper public service. They have also demanded for more effective and efficient government. In order to meet these demands, the nation has to change its public management into more democratic, efficient, and citizen-oriented government. A civil service reform is needed in those countries with respect to their own social cultures.